

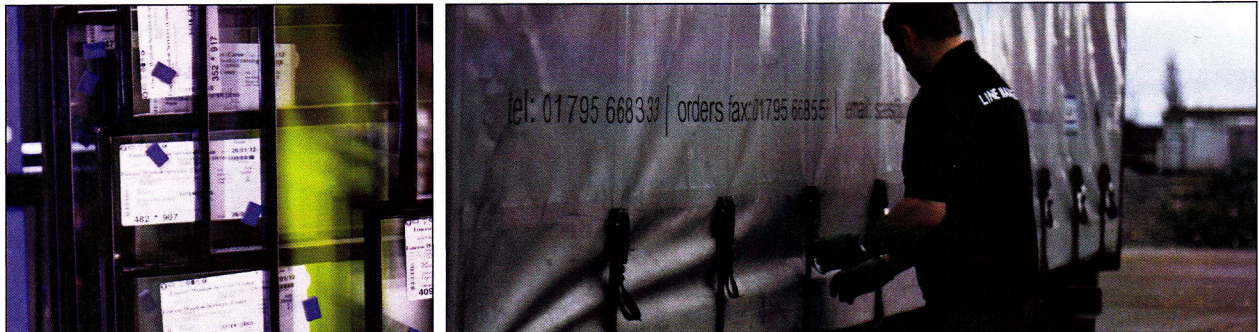
# Dispatch and Delivery

## DISPATCH

### TRACK AND TRACE

Olympic Glass adheres to stringent quality requirements which include the ability to track and trace during the manufacturing process. "Track and Trace" significantly improves dispatch procedures. It not only makes the job of organising deliveries less labour intensive, it also optimises delivery route planning. Our barcode scanning will allocate order items to a particular stillage for delivery preparation.

Total orders, products, area and weight are provided per delivery route. Each delivery route is assigned with a driver, vehicle and maximum load, colour text is used to show when a vehicle has gone over or has spare capacity available. Icons are also used to clearly show the different delivery routes and orders for collection. Our "Track and Trace" software program has the facility for our customers to store and view their glass stock with ease. Olympic Glass's Bullet Label has a removable strip that can be placed on the edge of a finished unit when stacked. This means that essential information, colour flashes and symbols can be viewed easily from a distance, assisting our customers to track their stock easier. The removable strip is "Bar-coded" for easy access when scanning units.



### BENEFITS

- Ability to track Orders throughout the manufacturing process
- Monitors the performance of key processes such as toughening
- Produces Quality Control information to help meet BS EN1279 and other standards.
- Allows rapid response to Customer Order progress queries.

### DELIVERY

Free, fast and reliable glass delivery is assured with our well maintained fleet of specialist vehicles.

All orders are securely loaded on our vehicles with transit protection pads and corner protectors where appropriate, low tack labels which avoid marks on the glass identify customer batch order. To ensure that we can provide accurate information, our vehicles are equipped with a GPS positioning system offering true real time delivery information.

Knowing the exact location of our vehicles assist us in providing more accurate arrival times, allowing you to plan your workforce to receive goods.